



CEDAR MOUNTAIN

• TILEMAKERS •

American Handmade

Inspection

The owner or end user is responsible for determining the acceptability of the product. Due to our tiles being entirely made by hand, slight variations in color, shade, texture, and patina are to be expected. No adjustment will be made to the tile after installation. Please inspect all tiles upon delivery.

Shipping

Owner or end user is responsible for all shipping fees including a packaging fee. Shipments become property of the buyer upon delivery to the freight carrier. All shipments from Cedar Mountain Tilemakers (CMT) will be insured. Please inspect all shipments from CMT within 24 hours of arrival. Any damages incurred from shipment will be made directly to the carrier.

Warranties

All CMT products are guaranteed against defects in materials and workmanship. CMT will assume no responsibility for damages made upon installation, shipping, or handling outside of CMT's facilities or employee's control. Notify CMT, by phone or fax, of defects or errors before returning products. Shipments without return authorization will not be accepted and owner will be responsible for all shipping fees.

Patinas

Our hand applied patinas are a "living finish" meant to give an aged appearance to our various metals. Each metal and it's respective patina will work together, continuing to change gradually with time, use, moisture, climate, etc. Each tile will be completely unique unto itself in this way. We do not recommend using metals with a patina finish on flooring applications UNLESS you understand that patinas may be rubbed away, giving the metals a polished appearance with time and use.

Cutting

If stone/metal tiles need to be cut you can use a standard tile wet saw. Be sure to use lots of clean water and remember to cut slowly. The metal coat will actually inhibit the stone from chipping along the cut lines. **Our Empyrean grout through tiles are solid metal – We recommend the use of a metal cutting band saw or a cut off wheel. Keep in mind that if tiles get too hot while cutting, some discoloration and chipping may occur.**

Installation

Always use a professional tile installer when setting CMT's products. **Be sure to mask off entire surface of the tile to keep surface clean and free from abrasion throughout the setting process (Especially if using sanded grout).** We recommend using a high quality latex modified thin-set mortar. For high temperature applications you may want to use a high temperature silicone adhesive or high temperature brick mortar.

Grouting

We recommend using non-sanded grout with our metal tiles. When using sanded and non-sanded grout, take great care that the patina and protective finish can be removed if you are not careful. Also, you may scratch the metal surface when not using caution. Use lots of clean water and a soft, clean sponge to remove the grout. If grout gets into the detailed areas of the decos or the high texture areas of field tile, be gentle in rubbing it out. Use a soft, small brush such as an old toothbrush and lots of water.

Care

DO NOT USE ABRASIVE OR SOVENT CLEANERS! Ideally, the metal surfaces should not be treated with a cleaner. In cases where cleaning is necessary, use soap, warm water, and a soft cloth. Metal surfaces will age and change with time and to most, this effect is desirable. All tiles leave the Cedar Mountain facility with a protective finish. This finish will not stop the aging process but will greatly slow it. It will also protect against stains, mildew, scratching, etc. A high quality, clear paste wax can be applied to any surface to protect the finish.

Custom Orders

CMT welcomes the opportunity to make your vision an impressive reality. We can create everything from simple decos and elaborate murals to timeless address signs and corporate signage.

If you have drawings and/or concepts, photos, descriptions, etc. we ask that you send them directly to CMT to ensure the accuracy of your designs. Quotes will not be given on custom orders until ALL materials have been reviewed and the feasibility of your project has been estimated. We will issue an approximate quote and time-line for finished products.

All changes must be in writing and may incur additional charges, including cancellations. If a project is cancelled after work has begun, the client will be charged for all work prior to the cancellation date. To cancel your project, you must notify Cedar Mountain in writing. Your project will be cancelled upon receipt of cancellation notice.

Cedar Mountain will retain ownership and all rights to finished designs. Please call with any more questions you may have.

Pricing

All pricing is subject to change without prior notice. Prices do not include shipping, local, state, or federal tax. Tax is the sole responsibility of the buyer.

Discontinuance

Cedar Mountain reserves the right to discontinue/ or change designs, prices, and products without prior notice.